

McCoy WSC November 2019 Newsletter

Current Issues and Answers from Our Tariff

Call 811 Before You Dig

Texas Law requires residents to call for locates BEFORE digging or excavating on their property such as building a fence, grading the land, or putting in a culvert. Texas Law allows up to 48 hours for utility companies to locate lines. Any damages incurred due to failure to call for a Locate will be property owners' responsibility.

Trip Fees

McCoy WSC will charge a trip fee of \$55.00 for service calls such as leaks on the Member's side, non-working Member cut-off valves and reading meters when no meter reading has been submitted for two months.

Multiple Connections

Per Texas state law, no more than one (1) residential connection is allowed per meter. If you have more than one residence connected to your meter (Multiple Connection), you must obtain a second meter. Violations of this rule will result in temporary disconnection of water service to the property until the violation is corrected.

Program for Disabled and Social Security Recipients

McCoy WSC offers free meter reading and waives late fees if you are over the age of 65 and/or disabled and receiving Social Security benefits. For more information, please call the office at 830-569-5575.

Electronic Bill Pay Option (ACH)

McCoy WSC now offers automatic bank drafts as a payment option to our members. Please call our office for more information.