New Service Requirements Checklist

_____ Proof of ownership such as Recorded Deed, Recorded Warranty Deed, or Will

_____ Completed Customer Application

_____ Completed Right of Way Easement

_____ Payment in full. For New Accounts McCoy only accepts Checks, Money Orders, Cashier's Check, Cash. We do not accept Credit Cards at our office.

_____ Completed Customer Service Inspection (CSI)* scheduled after the customer-side plumbing is installed. This plumbing includes a cut-off valve set within two feet from the meter as well as hose bibb vacuum breakers on every outdoor faucet

*McCoy WSC requires that a CSI be completed prior to providing continuous water service to new construction and for all new members as part of the activation of standard and non-standard service. This inspection is limited to the identification and prevention of cross connections, potential contaminant hazards, pressure regulation, and illegal lead materials.

MCCOY WATER SUPPLY CORPORATION

65 Parkfield Dr Pleasanton, Texas 78064

Jim SartwelleIII General Manager
Annabel Salinas, Office Manager

Phone (830)569-5575

INFORMATION SHEET FOR NEW MEMBERS

Welcome to the McCoy Water Supply Corporation.
The information on this sheet will be helpful to you in the future.

Office Hours – Monday through Friday, 8:00 AM to 4:30 PM
Closed on Holidays and Weekends (Check with office for a complete list of holiday closings)

Bills are Due on the 15th of each month to avoid the $15.00 late charge.

Payment Options – Mail, Website (www.mccoywsc.com), Automatic Bank Draft (ACH), HEB, Walmart, Drop Box in the UPS Store Lobby at 1240 W Oaklawn Suite 101 in Pleasanton, Texas, in person at the McCoy Office, and the Drop Box at the McCoy Office outside the gate entrance. Please, no cash through mail or in drop boxes.

Charges and Fees
Minimum monthly charge for residential meter is $45.00. For all other meter sizes, the monthly charge varies by meter size; call us with any questions.

Water is billed at the following rates per each 1,000 gallons:

1 to 10,000 gallons	$2.50
10,001 to 20,000 gallons	$3.10
20,001 to 50,000 gallons	$4.25
Over 50,000 gallons	$5.00

Customer Service Inspection Fee ---------- $75.00
Reconnect Fee ---------- $75.00
Service Trip Fee ---------- $55.00
Meter Read Fee Per Month ---------- $7.50
Spot Fee (When McCoy must read your meter when no meter readings are turned in for two consecutive months) ---------- $55.00
Return Check Fee ---------- $35.00
Customer History Report Fee ---------- $2.50
Transfer Fee ---------- $25.00
Voluntary Disconnect Fee ---------- $15.00
Membership Fee for residential meter ---------- $100.00
** Membership fee varies according to meter size for commercial meters.
Meter Install Fee ---------- $1250.00
Buy-In Fee for residential ---------- $2,493.00
**Buy-In fee varies according to meter size for commercial meters.
Construction costs are quoted on per application basis. Construction will not begin until full payment is made.

Please report all leaks, vandalism, or suspicious actions to our office.

Thank you for allowing us to serve you.

RUS-TX Bulletin 1780-9
(Rev. 5/2017)

McCoy Water Supply
65 Parkfield Dr
Pleasanton, Texas 78064

CORPORATION USE ONLY
Date Approved: _____
Service Classification: _____
Cost: _____
Work Order Number: _____
Eng. Update: _____
Account Number: _____
Service Inspection Date: _____

SERVICE APPLICATION AND AGREEMENT

Please Print: DATE _____ Email address _____

APPLICANT'S NAME _____

CO APPLICANT'S NAME _____

CURRENT BILLING ADDRESS: FUTURE BILLING ADDRESS:

_____

_____

PHONE NUMBER Home (_____) _____ - _____ Work (_____) _____ - _____

PROOF OF OWNERSHIP PROVIDED BY _____

DRIVER'S LICENSE NUMBER OF APPLICANT _____

LEGAL DESCRIPTION OF PROPERTY (Include name of road, subdivision with lot and block number)

_____

PREVIOUS OWNER'S NAME AND ADDRESS (if transferring Membership)

_____

_____

ACREAGE _____ HOUSEHOLD SIZE _____ Please Provide Info:

NUMBER IN FAMILY _____ LIVESTOCK & NUMBER _____ Year Built: _____

SPECIAL SERVICE NEEDS OF APPLICANT

_____

_____

Service Line on Customer Side:
- ☐ Plastic or PVC or PEX
- ☐ Lead Pipe
- ☐ Galvanized Iron
- ☐ Copper Pipe/ with Lead Solder
- ☐ Cast Iron
- ☐ Steel
- ☐ Other

NOTE: FORM MUST BE COMPLETED BY APPLICANT ONLY. A MAP OF SERVICE LOCATION REQUEST MUST BE ATTACHED.

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

Ethnicity: ☐ Hispanic or Latino ☐ Not of Hispanic or Latino

Race: ☐ White ☐ Black or African American ☐ American Indian/Alaska Native ☐ Asian ☐ Native Hawaiian or Other Pacific Islander

Gender: ☐ Male ☐ Female

Year Home Built:_____

AGREEMENT made this _____ day of _____, _____, between

_____ Water Supply Corporation,

a corporation organized under the laws of the State of Texas (hereinafter called the Corporation) and

_____ (hereinafter called the Applicant

and/or Member),

Witnesseth:

The Corporation shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's tariff and upon the terms and conditions set forth therein. The Applicant may request a copy of the Corporation's tariff. A copy of this agreement shall be executed before service will be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement, and the member/applicant has complied with all terms and conditions that caused the service discontinuance.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water and/or wastewater system loan project contemplated with the Rural Development, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

a. The number of taps to be considered in the design and

b. The number of potential ratepayers considered in determining the financial feasibility of constructing
   1) a new water system or
   2) expanding the facilities of an existing water system.

The Applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant further agrees to pay, upon becoming a Member, the monthly charges for such service as prescribed in the Corporation's tariff. Any breach of this agreement shall give cause for the Corporation to liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of $300.00 as liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter and/or wastewater connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property. The Member shall install, at their own expense, any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the corporation's tariff and service policies.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention assembly in accordance with state regulations.

b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.

c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.

d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of any public water supply.

e. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of any plumbing in a residential or nonresidential facility providing water for human consumption and connected to a public drinking water supply system.

The Corporation shall maintain a copy of this agreement as long as the Member and/or premises is connected to the public water system. The Member shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours.

The Corporation shall notify the Member in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable practice on their premises. The Member shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Member.

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Applicant shall grant to the Corporation permanent recorded easement(s) dedicated to the Corporation for the purpose of providing reasonable rights of access and use to allow the Corporation to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the Corporation's purposes in providing system-wide service for existing or future members.

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's tariff.

Witnesseth	Applicant Member
Approved and Accepted	Date Approved

"This institution is an equal opportunity provider and employer.
If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF, found online at http:/www.ascr. usda.gov/complaintfillingscust.htm, or at any USDA office, or call (866)632-9992 to request the form. You may also write a letter containing all the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W.., Washington, D.C. 20250-9410, by fax (202) 690-7442, or email at program.intake@usda.gov."

MCCOY WATER SUPPLY CORP.

65 Parkfield Dr
Pleasanton Texas 78064
Phone 830-569-5575

YOU CAN NOW REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS

The Texas Legislature has enacted a bill, which was effective September **1,** 1993, allowing publicly owned utilities to give their customers the option of making the customer's address, telephone number, and social security number confidential.

IS THERE A CHARGE FOR THIS SERVICE?
No. There is no charge for this service.

HOW CAN YOU REQUEST THIS?
Simply complete the form at the bottom of this page and return it to:

McCoy WSC
65 Parkfield Dr
Pleasanton, Texas 78064

Your response is not necessary if you do not want this service.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and. providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

Detach And Return This Section

I want you to make my personal information (address, telephone number, and social security number) confidential.

Name of Account Holder	Account Number
Address	Area Code/ Telephone Number
City, State, Zip Code	Signature

MCCOY WATER SUPPLY CORPORATION

65 Parkfield Dr Pleasanton, Texas 78064

Jim Sartwelle III General Manager
Annabel Salinas, Office Manager

Phone (830)569-5575
Website: www.mccoywsc.com

We'd like to take this opportunity to welcome you as a Member of McCoy Water Supply Corporation. We are a Member-owned, Nonprofit Corporation under the direction of a seven-member Board of Directors. Regular Board of Directors Meetings are conducted the second Thursday of every month at 6:00 p.m. @ the McCoy WSC Business Office and are open to the public. This is some of the pertinent information contained in Our State-Filed Water Tariff that will be of immediate value to you.

1. **Water Meter Assemblies**: McCoy WSC maintains a cut-off valve on our side of the water meter. **Do not** use this valve to turn your water on and off. For all new meters, the member must install their own cut-off valve on their side and within two feet of the meter. Please note that some existing meter assemblies may not have a cut-off valve. If your property's assembly is not equipped with a cut-off valve, we strongly encourage you to have one installed before you have a major leak and subsequent large water loss on your side of the line. McCoy's responsibility for service ends at the water meter. All fittings and assemblies (pressure regulators, home filters, etc.) on the customer's side of the meter are the customer's responsibility. Finally, we know the leaks can happen at the most inopportune times. If you are not familiar with performing water line repairs on your property, we recommend that you choose a plumber that will respond to your property on evenings or weekends **before** you have a problem.

2. **One Meter Rule:** State law allows one residential, business or industrial connection to one water meter. If you have moved or built an additional residence or business on your property you must obtain a second water meter. Violation of this rule will result in temporary disconnection of water service to the property until the violation is corrected.

3. **Monthly Bills:** Bills are mailed by 1st of every month and are due on the 15th of every month. After the due date, a $15 late fee will be charged to the account and Shut-Off Notices are mailed out. Delinquent accounts will be charged an automatic delinquent fee on or about the 28th of each month if payment has not been received by the last day to pay indicated on the Shut-Off Notice. The $75 fee will be charged and must be paid along with the outstanding balance before service is restored. Please read the dates on your bill carefully to avoid late or disconnection charges. The minimum monthly bill is $45.00. For usage of 1 to 10,000 gallons, the charge is $2.50 per thousand gallons; usage from 10,001 to 20,000 gallons results in a charge of $3.10 per thousand gallons; usage from 20,001 to 50,000 is billed at $4.25 per thousand gallons; and $5.00 per thousand is charged for usage exceeding 50,000 gallons.

4. **Payment Options** – Mail, Website (www.mccoywsc.com), Automatic Bank Draft (ACH), HEB, Walmart, Drop Box in the UPS Store Lobby at 1240 W Oaklawn Suite 101 in Pleasanton, Texas, in person at the McCoy Office, and the Drop Box at the McCoy Office outside the gate entrance. Please, no cash through mail or in drop boxes

5. **Returned Check Fee:** Accounts will be charged an additional $35.00 for a returned check. If three returned checks are received within a 12-month period, payment privileges by check will be terminated and payment will only be accepted if made with cash, money order or cashier checks. We do not accept credit card payments unless made through www.mccoywsc.com. If payment is made by returned check following receipt of a Shut-Off Notice by the Member, the service shall be disconnected immediately after McCoy WSC receives notice of insufficient funds or a closed account.

6. **Reconnect Fee.** The Corporation shall charge a fee of $75 for reconnection of service following disconnection of water service for any reason as provided for in our Tariff.

7. **Payment Arrangements:** Payment Arrangements may be made for large water bills that result from leaks or exceptionally high usage.

8. **Meter Reading Fee:** State law requires monthly meter readings. As a member of McCoy WSC, you are responsible to read your meter every month and the reading is DUE BY THE DUE DATE OF THE BILL. The reading can be written on your payment stub, called in the office at 830-569-5575, or entered through the McCoy WSC website using the red button on the homepage. If you fail to report a reading after two consecutive months, one of our operators will read the meter and a $55.00 service fee will be charged to your account. Members have the option of requesting McCoy's monthly meter reading program for $7.50 a month.
9. **Disabled and Social Security Recipients**: If you are over the age of 60 and receiving Social Security benefits or disabled and receiving supplemental Social Security benefits, you may complete an application that will allow additional time to pay your bill without incurring a monthly $15 late charge. This program also provides eligible members with free monthly meter readings. You must provide proof of eligibility to the McCoy WSC office.

10. **Leaks:** Members may seek adjustments due to leaks if the quantity of water billed in a month exceeds four times the average of the member's billed usage for the 12 previous months.A member may apply for a leak adjustment once every 60 months (five years).

11. **Membership Fee:** A Membership Fee of $100 must be paid for each new meter service and is refundable at the time of a Voluntary Disconnect. When terminating an account, Members have two options: if you have sold your property, you may transfer Membership to the new owner, or you may sign a Voluntary Disconnect form to have your Membership Fee refunded. The Voluntary Disconnect Fee is $15, and this service charge will be applied to the account along with any usage.

12. **Call before you dig:** As a property owner, Texas law requires residents to call 811 for locates BEFORE digging or excavating property; such as building a fence, grading the land, putting in a culvert, etc. Texas law allows up to 48 hours for utility companies to locate lines. Any damages incurred due to failure to call for a locate will be property owners' responsibility.

I acknowledge receipt and understanding of these rules as provided herein.

_____Customer Signature

_____Employee Signature

Form RD-TX 442-9
(Rev 6-06)

UNITED STATES DEPARTMENT OF AGRICULTURE
Rural Utilities Service

RIGHT-OF-WAY EASEMENT
(General Type Easement)

KNOW ALL MEN BY THESE PRESENTS, that _____ (hereinafter called "Grantors"), in consideration of one dollar ($1.00) and other good and valuable consideration paid by _____(hereinafter called "Grantee"), the receipt and sufficiency of which is hereby acknowledged, does hereby grant, bargain, sell, transfer, and convey to said Grantee, its successors, and assigns, a perpetual easement with the right to erect, construct, install and lay and thereafter access and use, operate, inspect, repair, maintain, replace, upgrade, parallel and remove water distribution lines and appurtenances, over and across _____acres of land, more particularly described in instrument recorded in Vol/Instrument #:_____, Page:_____ Deed Records, Atascosa County, Texas, together with the right of unrestricted ingress and egress over Grantor's adjacent lands for the purpose for which the above mentioned rights are granted. The easement hereby granted shall not exceed 25' in width, and Grantee is hereby authorized to designate the course of the easement herein conveyed except that when the pipeline(s) is installed, the easement herein granted shall be limited to a strip of land 25' in width, the center line thereof being the pipeline as installed.

Grantee shall have such other rights and benefits necessary and/or convenient for the full enjoyment and use of the rights herein granted, including without limitation, (1) the reasonable right of unrestricted ingress and egress over and across lands owned by Grantor which are contiguous to the easement; (2) the reasonable right from time to time to remove any and all paving, undergrowth and other obstructions that may injure Grantee's facilities and appurtenances or interfere with the construction, maintenance, inspection, operation, protection, repair, alteration, testing, replacement, upgrading, relocation (as above limited), substitution or removal thereof; and (3) the rights to abandon-in-place any and all water supply distribution lines, service lines and associated appurtenances, such that Grantee shall have no obligation or liability to Grantor, or their successors or assigns, to move or remove any such abandoned lines or appurtenances.

In the event the easement hereby granted abuts on a public road and the county or state hereafter widens or relocates the public road so as to require the relocation of this water line as installed, Grantor further grants to Grantee an additional easement over and across the land described above for the purpose of laterally relocating said water line as may be necessary to clear the road improvements, which easement hereby granted shall be limited to a strip of land 25' in width, the center line thereof being the pipeline as relocated.

The consideration recited herein shall constitute payment in full for all damages sustained by Grantors by reason of the installation of the structures referred to herein and the Grantee will maintain such easement in a state of good repair and efficiency so that no unreasonable damages will result from its use to Grantor's premises. This Agreement together with other provisions of this grant shall constitute a covenant running with the land for the benefit of the Grantee, its successors, and assigns. The Grantors covenant that they are the owners of the above described lands and that said lands are free and clear of all encumbrances and liens except the following:

_____
_____
_____
_____

Form RD-TX 442-9
(Rev. 6-06)

Grantor does hereby bind itself, its successors and assigns, to WARRANT AND FOREVER DEFEND, all and singular, the easement herein granted to Grantee, or Grantee's successors and assigns, against every person whomsoever claiming, or to claim, the same or any part thereof.

The easement conveyed herein was obtained or improved through Federal financial assistance. This easement is subject to the provisions of Title VI of the Civil Rights Act of 1964 and the regulations issued pursuant thereto for so long as the easement continues to be used for the same or similar purpose for which financial assistance was extended or for so long as the Grantee owns it, whichever is longer.

IN WITNESS WHEREOF the said Grantors have executed this instrument this _____day of _____, 20_____

_____

_____

ACKNOWLEDGMENT
(Individual)

STATE OF TEXAS §
COUNTY OF _____ §

This instrument was acknowledged before me on _____ by _____.

(SEAL)

_____
Notary Public, State of Texas

After Recording Mail to:
McCoy Water Supply
65 Parkfield Dr
Pleasanton Texas 78064