

## Newsletter

**McCoy WSC Water Quality Report is now available @<https://www.mccoywsc.com/water-quality-report>**

### **Payment Options:**

**Auto draft-** McCoy offers ACH auto bank draft at no charge to our customers. Payments are drafted on the 14<sup>th</sup> of every month. Sign up today!!

**Drop box-** We have a drop box available inside the UPS Store located at 1240 W. Oaklawn in Pleasanton. ***\*You may conveniently drop off your payment during UPS store business hours.*** We also have a drop box location at the McCoy Office located outside the entrance gate.

You may also pay at any HEB or Walmart locations with your bill stub. *(Payments may take 24-48 hours to process and post).* Please be advised, HEB or Walmart will only process your payment and they will *not* process your meter readings.

### **Website:**

Visit our website at [www.mccoywsc.com](http://www.mccoywsc.com) to pay your bill online, submit meter readings, and read updates or notices posted on our Home Page.

Click the **SIGN UP FOR ALERTS** button to receive notifications of scheduled water leak repairs, construction line upgrades, and temporary disruption of service.

### **Customer Information:**

Remember to update your contact numbers or email address to receive important notifications.

### **Billing Dates:**

The bills are mailed by the 1<sup>st</sup> of the month and are due by the end of the business day on the 15<sup>th</sup> to avoid a penalty. The ***final day to pay*** is the 28<sup>th</sup> to avoid interruption of service.

### **Meter Readings:**

Your meter readings are due from the 1<sup>st</sup> to the 15<sup>th</sup> of every month. Meter readings received after the 15<sup>th</sup> will not be processed. Please ensure you submit your readings monthly to avoid a service fee of \$55.00. We do offer a service to read your meter for \$7.50 a month.

### **Senior Exempt Program:**

If you are over the age of 60 or disabled, please call our office to sign up for this program.

### **Call 811 before you dig:**

Texas Law requires residents to call for locates BEFORE you dig. Any damage incurred due to failure to call for a locate will be the property owner's responsibility.

**Our office will be closed for July 4<sup>th</sup> in observance of Independence Day**  
**Have a Safe & Happy Holiday!**